

ISE West Executive Forum and Awards

Nominee Showcase Presentation

September 16, 2010

Company Name: McKesson Corporation

Project Name: Application Security Risk Management

Presenter: John B. Sapp Jr. – CISSP, CGEIT, HISP

Presenter Title: Director, Product Development Standards –

Security, Risk & Compliance



Company Overview



MCKESSON

Empowering Healthcare

- Oldest Healthcare Services Company (1833) and Largest Healthcare IT vendor
 - Software & Hardware technology installed in 70% of U.S. hospitals with more than 200 beds
- 14th in Fortune 500 FY10 Revenue: \$108B
- 34,000+ employees (Global)
- 360-degree view of healthcare
 - 200,000 physicians
 - 26,000 retail pharmacies
 - 10,000 extended care facilities
 - 5,000 hospitals
 - 2,000 medical-surgical manufacturers
 - 750 homecare facilities
 - 600 health care payors
 - 450 pharmaceutical manufacturers





360-degree view of Healthcare







Presentation/Project Overview

- Visionary Leadership
- Application Software: "The New Perimeter"
- Goals and Objectives
- Application Security Risk Management
- Application Security Maturity Model





Visionary Leadership

- Executive Sponsors
 - Sharen Bond, VP Development Support Services
 Office of the CTO
 - Michael Wilson, VP CISO
 Office of the CTO
 - Randy Spratt, EVP CIO & CTO





Overview of Business Challenge

- Application Software (Layer 7)
 - Least defended layer of OSI-stack
 - Source for 95% of Reported
 Vulnerabilities ¹
 - Target for 75% of Attacks²

Application
Presentation
Session
Transport
Network
Data Link
Physical
Application
Application
Internet
Internet
Network
Interface

OSI Reference Model

TCP/IP

SOUP – Software of Unknown Pedigree

Mark Curphey, "Software Security Testing: Let's Get Back to Basics" – October, 2004, SoftwareMAG.com
 Theresa Lanowitz, "Now Is the Time for Security at the Application Level" – December 2005, Gartner Dr. Dobbs - Making Sense of Software of Unknown Pedigree

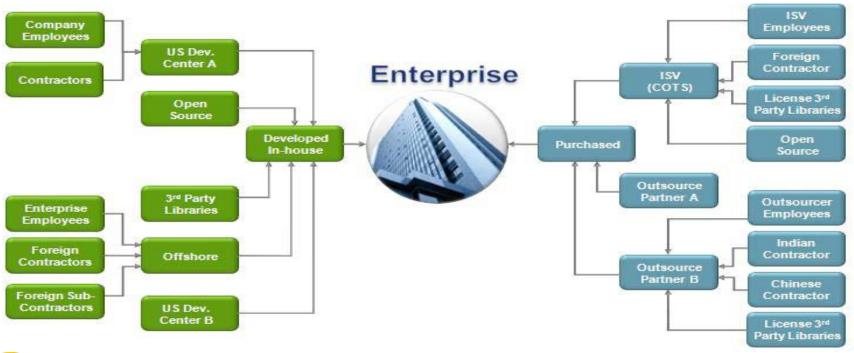




Overview of Business Challenge

Development Process

Procurement Process







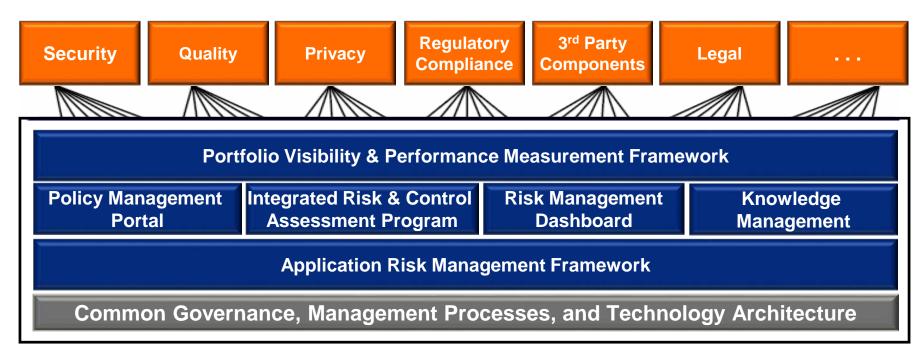
Program Scope/Goals

- Enterprise-wide Application Development
 - Software Products developed for healthcare market
 - Applications leveraged for operational support
- Goals and Objectives
 - Optimize Investments through a harmonized program
 - Establish Application Risk Management Process
 - Formalize Application Portfolio Governance
 - Increase Transparency and Visibility





PRIME Program Product Risk Management for the Enterprise







Program Results

- Purpose-built framework for managing
 Application Risk across multiple risk domains
- Successfully completed static / dynamic analysis and established remediation plans for numerous McKesson software products in preparation for HITECH certification



Lessons Learned/Best Practices

- Cultural change is evolutionary and the key to long-term success
- It's about RISK, not just security vulnerabilities
- Static binary analysis yields critical information not available with static source analysis
- Tools and technology enable a repeatable and sustainable process, but are not the focal point





Thank you and Questions

Questions?

