



ISE[®] CENTRAL EXECUTIVE FORUM

Nominee Showcase Presentation

HMS

Physical Access, Surveillance, and Access Governance Program

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Company Overview

Founded in 1974, HMS is a Nationally based company enterprising healthcare. We provide the broadest range of healthcare cost containment solutions in the industry.



- **26** Business Offices
- **02** Data Centers
- **2700** Employees
- **500** Contractors & Consultants



Project Goals and Objectives

Project Objective: This program was designed, development, and integrated for the Management and surveillance of physical access to our Data Centers, and 26 Business offices.

Key Project Interfaces & Components

- Centralize Asset Management for business and Data Center Facilities
- Physical & Video Monitoring & CCTV Surveillance
- Access Control Provisioning and Deprovisioning
- Sensitive Access Governance and Recertification
- Auto Alerts and Alarm Notification
- Government Watch List Integration
- Emergency & Crisis Management



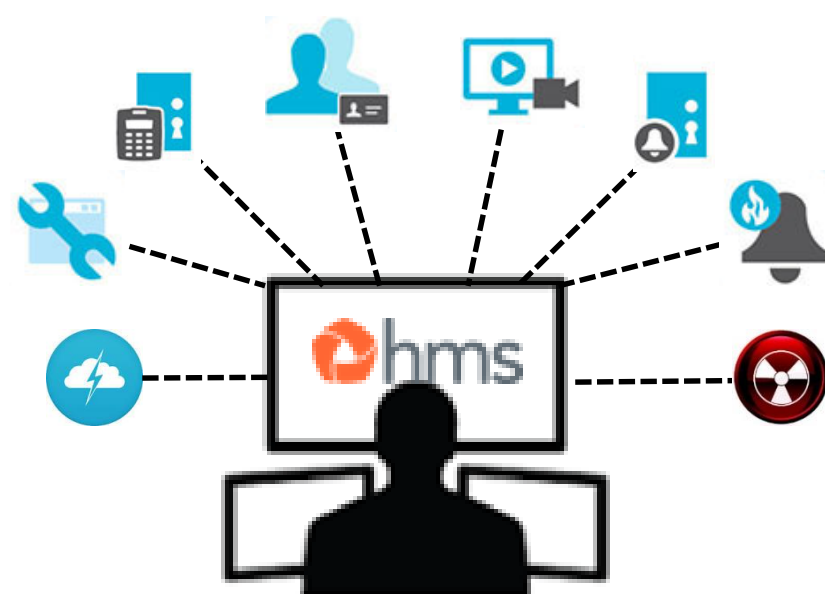


Business Case – The Why

HMS was running on an antiquated electronic access control system that was passed its life, and growth potential. It had no ability for,

- Video Integration for Access Governance
- HMS was on the verge of expanding, and we were challenged with adding any additional capacity to the existing system
- We also needed to resolve an audit requirement for asset governance located at each of our business office sites
- Improved Protection for Assets and Intellectual Property
- Regulatory Requirements

Enterprise Surveillance & Alerting





Results/Impact of the Project

The Physical Access, Surveillance, and Access Governance Program has provided

- Business Office Asset Protection by Monitoring every door in every Business Office, and
- Controlling that door centrally if needed.
- A 10% and 20% insurance cost reduction
- It has enabled us to communicate quicker and with precise information to local office employees.
- The technology, automation and governance of our business offices
- Access Continuous Monitoring and Certification for Access
- Enterprise Physical Asset Management





Lessons Learned/Best Practices

Some of the challenges that the team encountered throughout the project included.

- What threats should be guarded against?
- How best to evaluate healthcare, as well as office facilities against threats?
- How to enable critical facilities to remain in operation after extreme events?
- Identification and assessment of – Threats – Criticality – Vulnerabilities
- Implementation methodologies – What to assess – How to assess

Best Practices

- Access Automation
- Guidelines to manage access holistically
- Continuous Monitoring





Thank you and Questions



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