

▶ The Era of Outsourcing

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▶ Our Company

- ▶ Founded in 1966
- ▶ Headquartered in Chantilly, VA
- ▶ More than 5,000 employees in 40 locations
- ▶ \$1.55 billion in annual revenue
- ▶ Supports 300+ federal contracts in intelligence, defense, homeland security and aviation

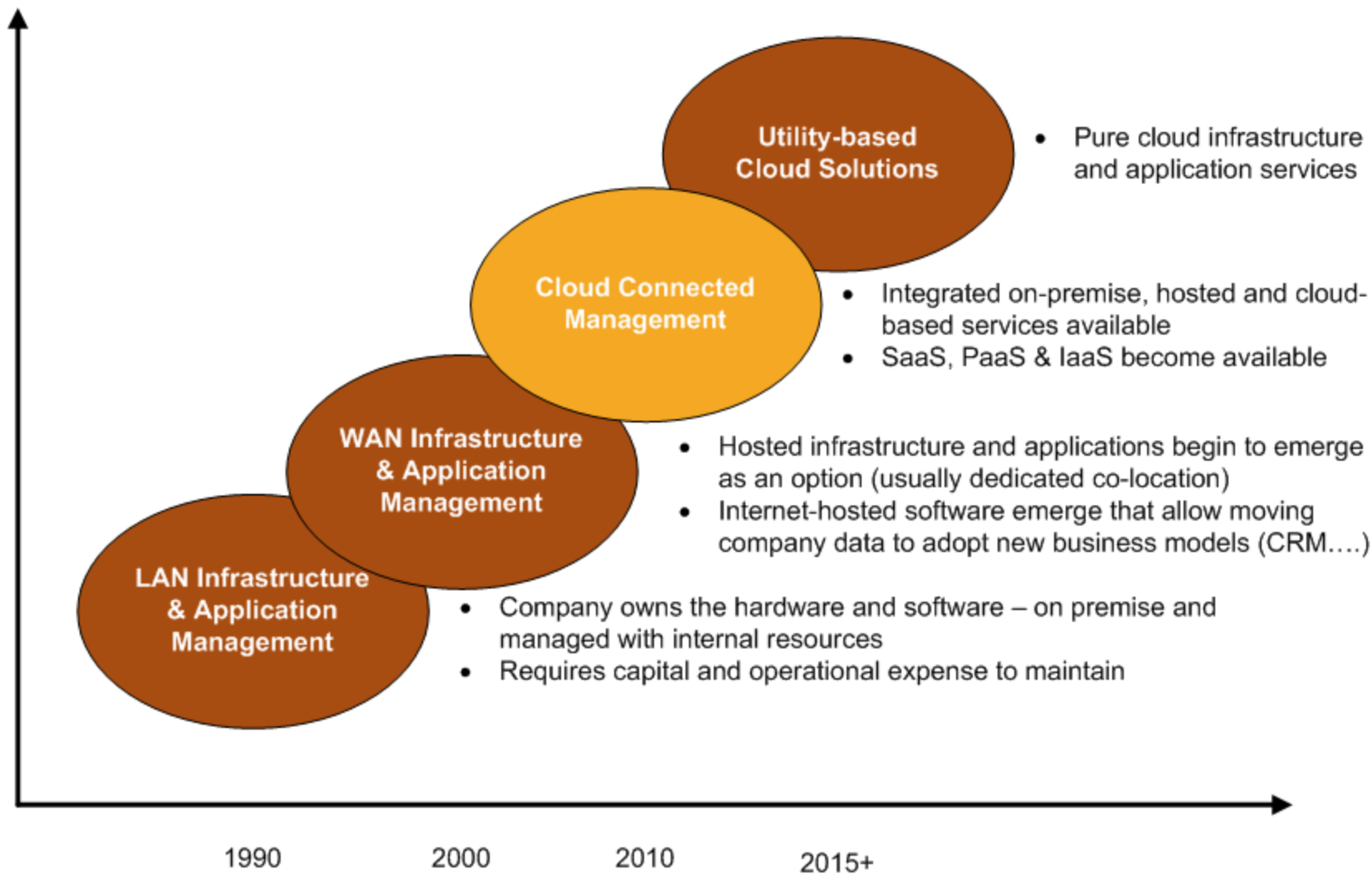


▶ Our Core Capabilities

- ▶ Systems engineering and integration
- ▶ Program, financial and acquisition management
- ▶ Mission operations, analysis and engineering
- ▶ System and policy analysis
- ▶ Advanced concept and technology development
- ▶ Test and evaluation
- ▶ Independent verification and validation
- ▶ Cybersecurity



IT Outsourcing Evolution

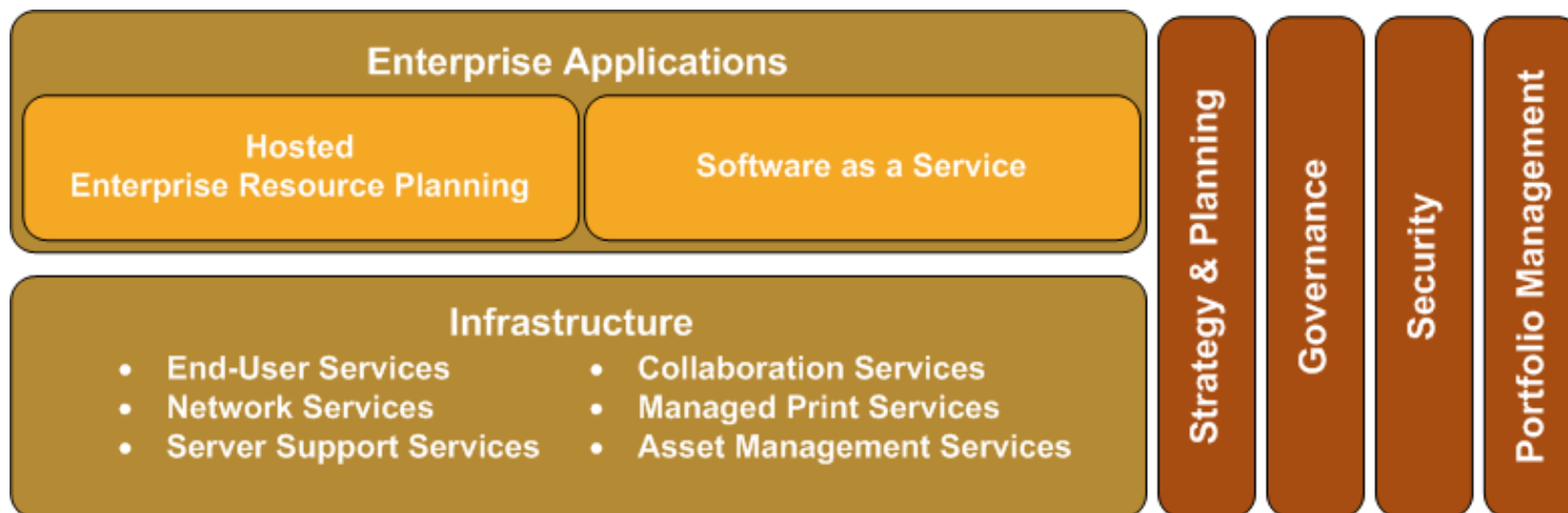


▶ Security Challenges to Outsourcing

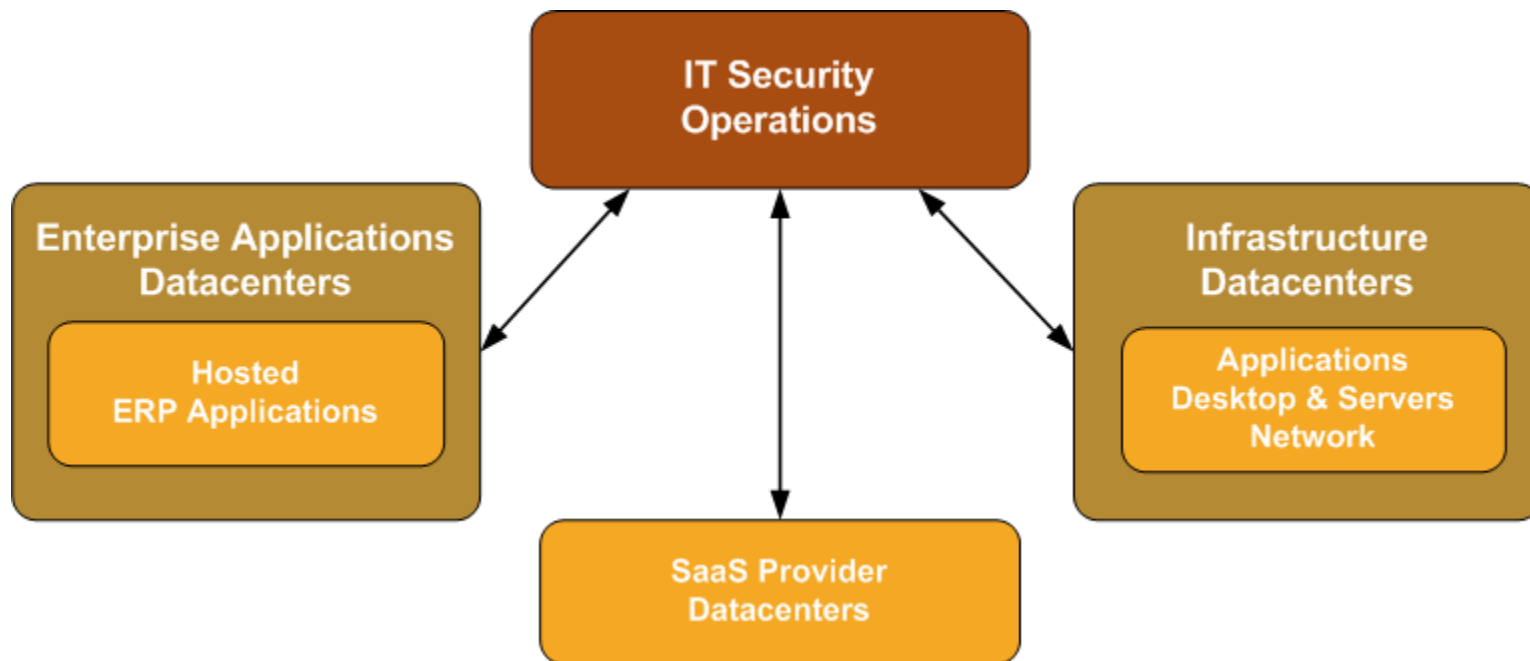
- ▶ Regulatory compliance
 - Company is held responsible for the security and integrity of the data
- ▶ Privileged Access
 - Sensitive data processed outside the enterprise brings with it an inherent level of risk, because outsourced services bypass controls
- ▶ Data Segregation
 - Data is typically in a shared environment alongside data from other customers
- ▶ Data Location
 - Company may not know exactly where data is hosted
- ▶ Disaster Recovery
 - Service provider should outline what will happen to data in case of a disaster
- ▶ Investigations & Forensics
 - Investigating inappropriate or illegal activity for a hosted environment is hard...and may be impossible in cloud offerings

▶ Our Outsourcing Model

- ▶ Focus On Core Activities
- ▶ Service Continuity
- ▶ Reduced Overhead
- ▶ Cost And Efficiency Savings
- ▶ Staffing Flexibility
- ▶ Develop Internal Staff



IT Security & Outsourcing



- ▶ Information Security Management
- ▶ Physical and Personnel Security
- ▶ Identity Management
- ▶ Endpoint and Server Security
- ▶ Gateway and Network Security
- ▶ Web and Application Security

▶ For Your Consideration

- ▶ Provide contract clauses that address security in a manner consistent with company policies
 - Inform and enforce company policies and standards with the provider
- ▶ Review technical risks with Procurement when developing security clauses for outsourcing contracts
- ▶ Review service provider's audit reports (if available) to ensure that their level of effort addresses data security
- ▶ Ensure service providers provide adequate information about architecture, functionality and security to identify risks
- ▶ Ensure that security requirements are imposed on SaaS providers (might not be possible...)
 - Use a security checklist as a starting point
- ▶ Ensure infrastructure and application services can support potential eDiscovery and investigation needs
- ▶ Use third-party vulnerability assessment firms to validate provider's security

TASC